



**LAX**

*Los Angeles World Airports*

**STATION and CARGO MANAGERS' MONTHLY MEETING OF  
August 30, 2007**

TO: LAX Station and Cargo Managers  
FROM: Jens O. Rivera, Director of Airports Operations  
SUBJECT: Meeting Minutes

**1) Introductions – *Jens Rivera***

Tom Stone of Sun Country Airlines, Luz Ponce of TSA, Luis Enrique Trujillo of Mexicana Airlines and Assistant Chiefs of Airport Police: Chief Thompson, Chief Southers, Chief Fabrega and Chief Centeno were introduced.

**2) LAWA Police update: Counter-Terrorism & Intelligence – *Chief Southers***

Chief Southers stated his responsibility included: homeland security, security credentials and the emergency preparedness coordination unit.

Chief Southers stated commercial aviation remains the number one preference of attack by Al Qaida. According to a USC study, if the air traffic were shut down like Sept. 12, 2001, the aviation communities would lose about 1.3-1.7 billions dollars per day. Chief Southers said the officers assigned to the Joint Terrorist Task Force is a collection of Federal, State, County and local agencies which share intelligence information.

Chief Southers noted that the Dignitary Protection Unit handles approximately 125 details per month. LAX is using the same software platform which is used by Department of Defense (DOD) in Afghanistan at our vehicle check points and Airport K9 deployments. LAWA is leveraging its strength and expanding its presence as it continues to work with Law Enforcement agencies around the world.

**3) LAWA Police update: Patrol Operation & Crime – *Chief Centeno***

Chief Centeno recapped the security activities of this past summer. Summer events in June included:

- high cargo volume
- secured fuel farm
- ramp up emergency center due to London bombing and close to 4<sup>th</sup> of July.
- arrival of the A380 and the start up of Virgin America held at Flight Path Museum during end of July and early August.
  - On August 11, 50 aircraft were parked on taxiway due to CBP computer malfunction.
  - Last week of August closure of Fwy 105 and Imperial Hwy due to the filming of an action movie. Additional personnel will be deployed due to the anticipated long weekend.

Chief Centeno reminded everyone that whenever there is an incident such as suspicious device which required evacuation of the terminals, airline participation and cooperation is critical. Having airlines and Terminal Operations personnel on scene to identify the owner of the bag will help us move through the mitigation much quicker without impact to the rest of operations.

Chief Centeno asked airlines to pass information to TSA if they are aware of any device in luggage which may resemble or be taken as a potential IED (Improvised Explosive Device), so they can take the necessary steps to evaluate the item without having any impact to the rest of airline operations.

Chief Centeno summarized the crime statistics of the summer; please see the detail at the link: <http://www.lawa.org/airops/airportPoliceStat.cfm>. Finally, Chief Centeno encouraged Station and Cargo Managers to report any graffiti activity and attend monthly ramp safety meeting to discuss issues such as graffiti.

#### **4) LAWA Police update: Traffic & Security Operations - *Chief Fabrega***

Chief Fabrega reported all Airport Police Chief and Assistant Chiefs were on duty while Fwy 105 filming was taken place.

Chief Fabrega acknowledged the officers at the curb and post who inspect vehicles need to improve their customer service skills. A training program is under development. Chief Fabrega stated traffic officers are the first impression travelers get when they arrive at the Airport. There are approximately 400 security personnel and unprofessional behavior towards the traveling public will not be tolerated. Airport Police take internal investigation and complaints very seriously. Currently, Traffic Officers utilize whistles more than verbal because travelers cannot hear them with car windows closed. Law enforcement and government vehicles without proper permits will be towed from the curb. Chief Fabrega noted that additional personnel will be deployed due to the anticipated long weekend.

#### **5) Emergency Preparedness presentation – *Michelle Reibling***

Ms. Reibling stated the responsibility of Emergency Preparedness Unit focuses on the emergency planning and coordination of the 4 airports. LAX complies with NIMS (National Incidents Management System), the cornerstone of this is an Incident Command System which provides a systematic coordinated process of managing emergencies under the direction of unified command. At LAX, unified command consists of LAWA PD, TSA, LAFD, FBI, CBP, Airport Ops, CDC and LA County Public Health. The complement of the unified command is driven by the type of the emergency and the primary function and objectives of managing the disaster.

Ms. Reibling stated the roles and responsibility of LAWA personnel is defined by Federal Law, State Law, FAA regulations, City of Los Angeles policies, Airport Certification Manual, LAX Rules and Regulations. Her primary function is to make sure all LAWA divisions are clear on their identified emergency support roles in the event of a disaster.

Ms. Reibling said it is important to communicate with your employees to improve their ability to respond, recover and maintain our infrastructure. The steps to preparedness on a personal level are to identify your risks, create a family disaster plan, practice your plan, build an emergency kit for home, car and work, and plan for children, pets and those who have special needs.

Ms. Reibling provided the link for the free flyer “10 Ways You can be Disaster Prepared” from First Lady Maria Shriver’s page on the Governor’s website

<http://www.oes.ca.gov/Operational/OESHome.nsf/ALL/7A43A30DB8F1F1CA88256FE90079CEB6?OpenDocument> and "Preparing Makes Sense, Get Ready Now." From Department of Homeland Security's "Ready.gov" site <http://www.ready.gov/america/index.html> or contact her office at (310) 417-2983.

**6) TSA update – *Doug Rae***

Mr. Rae reported the summer of 2007 has been a success. LAX processed 108,000 people and 95000 bags daily. TSA was able to meet the challenge of increased flight from Virgin America, Southwest and Delta this summer. There will be additional 3 new X- ray machines in Terminal One in September. Whole body imagers will be put in Terminal 4, 5 and 6 in late September.

Mr. Rae announced TSA will take over the process of checking travel documents in September. The pilot program will be initiated in Terminal 2, 6 and TBIT. The program will start when staffing and procedures are in place.

**7) FAA ATC update – *Marv Shappi / Tony DiBernardo***

Mr. Shappi introduced Mr. Tony DiBernardo as the replacement of Mr. Frank Sweeney who has been transferred to DFW.

Mr. DiBernardo reported there were 5 runway incidents in August. Runway safety is a team effort between the controllers, airport and the users. The latest incident was an operational error but it could have been mitigated with some simple processes.

**8) LAX Operations Courtesy Notification System update – *Lew Winslow***

Mr. Winslow made a brief announcement of Courtesy Notification System which was previously mentioned in the May Station Managers' Meeting. He noted that the form was available and could be accessed on-line.

Mr. Winslow stated the airport will be able to provide real time information to the airlines if a significant event occurred. The notification will be sent in the form of email or text message. We need your email address if you carry a Blackberry or a text message email address if you carry a cell phone.