



LAX

Los Angeles World Airports

PANDEMIC RESPONSE

at

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General

The determination as to the existence of a possible contagious illness onboard an aircraft with passengers exhibiting symptoms of a possible contagious illness and those, which may have received exposure, shall be the responsibility of the airline involved.

If the flight crew determines that a possible contagious illness is responsible for causing passengers to become sick, the aircraft shall proceed to a West Gate location for health agency isolation purposes.

Procedures

Airline Responsibility

- 1) Notify Airfield Operations (310) 646-4265
- 2) Provide a passenger name list (PNL) to health agency official to include addresses and telephone numbers
- 3) If food is a suspect source of the illness, have passengers complete a questionnaire, provided by the health official. DO NOT REMOVE food or water samples until the health official approves the removal.

Public Health Official Responsibility (International flights and Domestic flights)

- 1) Coordinate a meet with Airfield Operations Duty Superintendent and proceed to the West Gate location.
- 2) Consult with the airline flight crew and passengers to assess the situation for further action.
- 3) Determine whether to release or isolate the sick and possibly exposed passengers.
- 4) Coordinate transportation of sick or possibly exposed passengers with Los Angeles Fire Department (LAFD).
- 5) Ensure food and water samples are available to the health official.

Airfield Operations Responsibility

- 1) Advise Air Traffic Control (ATC) of the West Gate location the aircraft is being assigned
- 2) Initiate the Emergency Notification System (ENS) and make notifications to the following agencies:
 - a. U.S. Public Health (CDC Quarantine) (310) 215-2365
Los Angeles County Health (213) 240-7941
 - b. Air Traffic Control (ATC) (310) 342-4098
 - c. Los Angeles Fire Department (213) 485-6180
 - d. LAWA Airport Police (310) 646-7911
 - e. LAWA Terminal Operations (310) 646-6258
 - f. Federal Customs and Border Protection (310) 568-7547

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g. TSA/LAX POC (310) 215-5370
(310) 710-9823

- 3) After the aircraft has reached a West gate location, provide updates to the flight crew on the response of the health agency, which has the authority to assess the situation, diagnose the illness and release or isolate the passengers.
- 4) Meet and consult with appropriate health agency officials concerning reported illness, meet with airline representatives to verify PNL is available to the health official and coordinate the activation of the Quarantine Hangar facility.
- 5) Secure the emergency when the aircraft and passengers have been cleared by the health agency official.

Airport Police Responsibility

- 1) Respond to aircraft location and establish perimeter as requested by the health agency official. Keep unauthorized persons clear of contagious exposure area.
- 2) Ensure traffic lanes are kept open for access to the contagious exposure area.
- 3) Provide escort for health agency officials, as needed.

Los Angeles Fire Department

- 1) Respond to contagious exposure location and consult with the health agency official.
- 2) If sick persons need medical attention, coordinate treatment with the health agency official.
- 3) Transport possible contagious persons, after consulting with the health agency.